



Sales Associate - Job Description

Sales Associate Job Purpose:

As an ambassador for Game-Set-Match, Inc. the Sales Associate greets customers in a friendly and helpful manner. The Sales Associate assists customers in selecting appropriate items throughout the store, including all racquet and paddle sport equipment that we carry. Sales Associates must maintain a professional demeanor.

Sales Associate Job Duties:

- Racquet Stringing
- Use of company Point of Sale system
- Greet and assist customers with selection and purchases
- Answer phones
- Maintain a clean and neat work environment
- Stay informed and educated on string, racquet, paddle, shoe technology.
- Attends team meetings to update members on best practices and continuing expectations
- Ensures company brand materials and physical working spaces meet and exceed company presentation standards
- Provides quality customer service, including interacting with customers, answering customer enquiries, and effectively handling customer concerns.
- Effectively and efficiently communicate with team members and managers.
- Other duties as assigned by Manager

Sales Associate Skills and Qualifications:

Strong Communication Skills, Results-Oriented, Sales and Customer Service Skills, Self-Motivated

Location: All Game-Set-Match Stores (Boulder, Centennial, Denver, Henderson & Las Vegas)

Hours: Part-Time or Full-Time

Rate: Varies by location

Apply: Email resume to manager@gamesetmatchinc.com